

Mercedes-Benz



MERCEDES-BENZ

tCMS awareness package for our Suppliers and Engineering Service Providers

STUTT GART, FEBRUARY 2026, V13A



This Document includes both- **information** material and a **feedback** request

1

Introduction

- **What** is technical Compliance for Mercedes-Benz and **why** do we want to implement a technical Compliance Management System?

2

What we expect from you

- What does Mercedes-Benz **expect** from its business partners with regards to technical Compliance?

3

What we offer to you

- **What** does Mercedes-Benz **offer** to its business partners to **support** a joint effort for technical Compliance?

4

How do we want to work together

- Contact person on technical Compliance level
- Joint Communication and Escalation Model (page 11)

Guidance for this document



Review the [introduction](#) to Mercedes-Benz's [current technical Compliance efforts](#)



Reflect upon the [implication for your own business with us](#)



Assign a [primary contact](#) for [addressing](#) and [clarifying](#) issues related to [regulatory](#) and [technical compliance](#)



Provide your [technical Compliance contact person](#) via Mercedes-Benz's supplier portal



[Share](#) this information with your [project teams related to Mercedes-Benz's projects](#)

Compliance is **important** to us



“ Compliance and integrity are non-negotiable for us. We expect this attitude to be lived not only by our employees, but also by our partners. ”

Jürgen Gleichauf

Chief Compliance Officer, Vice President Legal Product & Technology

Technical Compliance and technical Compliance Management System (tCMS) - what does this mean?



Technical Compliance

Adhering to **technical regulations, standards and laws**

Complying with **internal development guidelines and processes**

Taking into account the **fundamental spirit of laws and regulations**



technical Compliance Management System (tCMS)

Safeguards **legal and regulatory conformity** within the product creation phase

Provides **orientation and guidance** to our **employees** through **values, principles, structures and processes**

Technical Compliance is aligned with Mercedes-Benz's values and shapes business partner relations

Why



- **Integrity and Compliance** belong to Mercedes-Benz's core values and principles
- This includes adhering to **technical regulations, standards and laws**, taking the **fundamental spirit** of these into account

How



- Informing about **technical Compliance** requirements
- Including **consultation points** as well as joint **communication and escalation model**

What



A **technical Compliance Management System** at **Mercedes-Benz**

- safeguards and verifies **legal** and **regulatory conformity** during the product creation phase
- establishes standards on technical Compliance with **business partners**

Who



- **Mercedes-Benz departments** as well as **external business partners** in **Research & Development**

We **expect** from our business partners **cooperation and support** in our common **technical Compliance efforts**, so that...



... all products and services provided to Mercedes-Benz adhere to the **regulatory requirements** and **are developed** according to the **current state of science and technology**.

... relevant **publications of the VDA** (Red volumes) - in particular those on product compliance or product integrity – are **considered** as further applicable documents (in relevant countries) and their **contents are implemented**. (→ link to webshop of VDA)

... in relevant deliverables the **requirements of the Software Compliance Guide (SWCG)** (→ link for registered suppliers) **are adhered to**



... a **dedicated contact person** for **questions regarding technical regulatory conformity** is available for your own employees as well as external parties, e.g. Mercedes-Benz employees (see Joint Communication & Escalation Model “JCEM”, page 11).

... you **create awareness within your own organization** regarding **potential technical Compliance risks** related to e.g. **product safety & security , software & data compliance, artificial intelligence (AI) as well as emissions & electric drive**.

... the **Awareness Package is shared** and the **JCEM is implemented** in your organization (page 11).



... **documentation requirements** are fulfilled as specified in **spec books** and **required by law**. This ensures **completeness and correctness**.

... **software licenses** that are used (**especially Free and Open Source Software: FOSS**) are completely **documented, disclosed, aligned and approved by Mercedes-Benz** for usage in its vehicles.

... all **risks** related to **e.g. product safety & security , software & data compliance, artificial intelligence (AI) as well as emissions & electric drive** are documented in an **objective and transparent way**.



... you **proactively reach out** to your contact at Mercedes-Benz in case of **uncertainties regarding necessary interpretations of regulations and laws** regarding the fulfillment of the order.

We offer our business partners various dialogue options and transparency



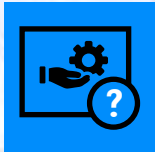
Dialogue

... the possibility to reach out to us via the known contact points in sales, procurement, development, technical Compliance etc. at any time.



Reporting channel

... contact points for anonymous and confidential allegations, e.g., regarding problems, allegations or violations of laws and regulations: You can reach out to our whistleblower system or our neutral intermediary (external lawyer) (page 10).



Consultation

... trained consultation points for clarification of questions regarding technical regulatory conformity, unclear specifications as well as other compliance questions.



Information

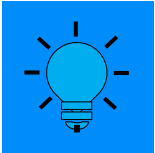
... various information sources regarding technical Compliance issues.

Mercedes-Benz Compliance Awareness Module: www.compliance-awareness-module-supplier.com

Mercedes-Benz web based training for business partners: www.technical-compliance-module-business-partners.com

We want to **enhance collaboration** with our partners through close contact

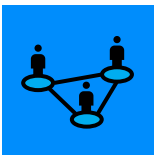
This means for you as our business partner ...



Critical issues have to be raised. This also implies – if necessary – uncomfortable discussions.



Information and consultation points need to be put in place. They are used to clarify **uncertainties** and to **approach risks well in advance**.



Become an **ambassador for technical Compliance** in **your organization**.

Purpose

The **anchoring of technical Compliance** can only succeed if **everyone works on it together**.

This accounts for our own employees as well as suppliers, engineering service providers and other business partners.



Dedicated contact: Whistleblowing System BPO

“Our Business & People Protection Office”

The Whistleblower System BPO is an important instrument of good corporate governance. **Employees and external parties** can report **concrete indications** of suspected misconduct within the company.

The BPO focuses on **violations that pose a high risk** to the company, its employees or other people, for example:

- corruption, antitrust environmental issues or human rights
- cases of sexual harassment, discrimination and racism
- violations in connection with engineering specifications and/or technical safety or violations in connection with environmental regulations
- theft, fraud and undue enrichment offenses of significant scope or amount



Please report your tip-off along with all the information available to you and, if possible, answer the following questions: Who did what, where and when, and who saw it?

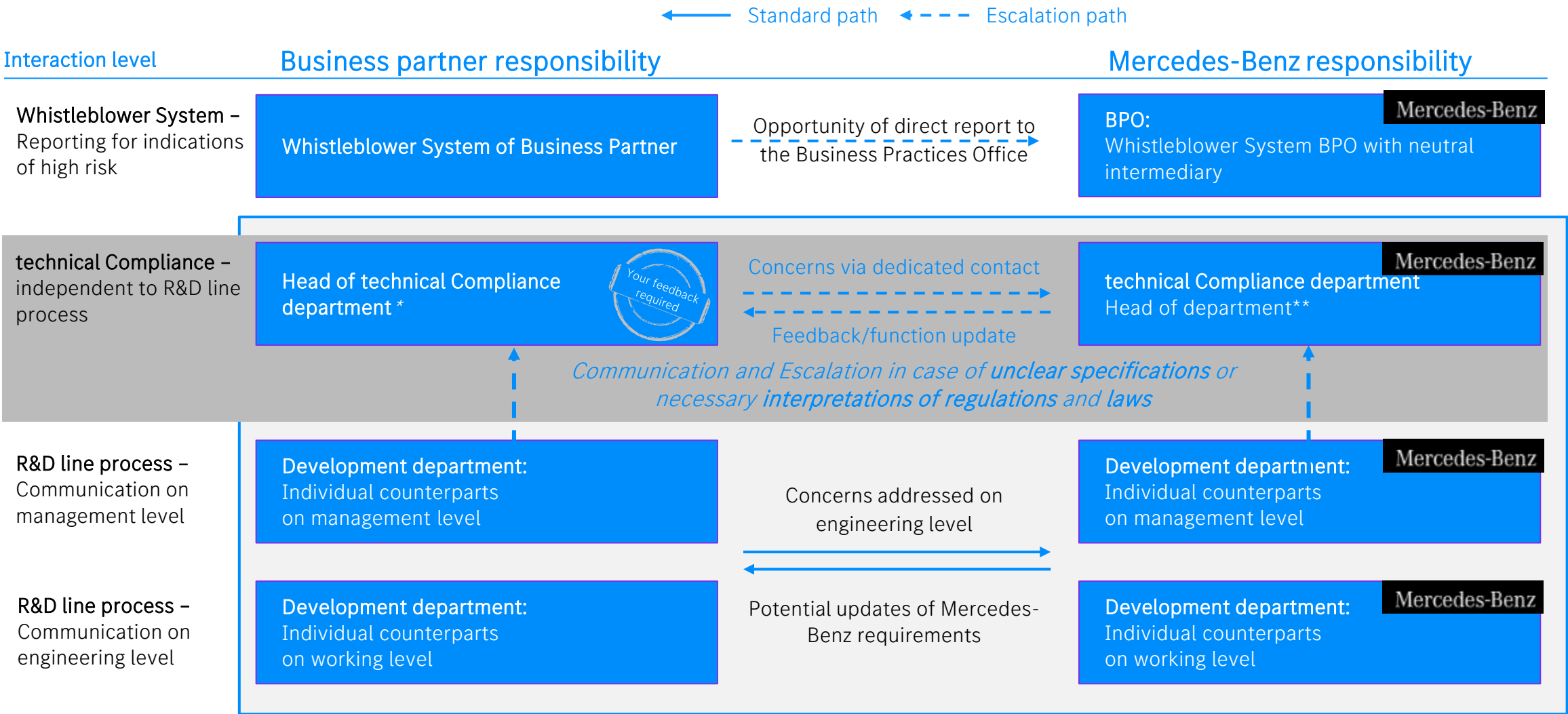
Mercedes-Benz Group AG, Whistleblower System BPO
HPC W077, 70546 Stuttgart, Germany

Or use the BPO Reporting Channel on the Social
Intranet and on www.group.mercedes-benz.com



Or other contacts:
BPO hotline and/or the Neutral Intermediary (contact information also
available on the [BPO Social Intranet pages](#) or [Mercedes-Benz Group AG](#))

Joint Communication and Escalation Model as a part of technical exchange



* Please provide your contact person via SDB within [supplier portal](#) by clicking the following [LINK](#). Choose the role of technical Compliance.

** For MBs technical Compliance counterparts, please follow the [LINK](#) to our contact persons list.

Our checklist helps you to document potential topics

Purpose

- Decision processes need to be **transparent** when and wherever regulations leave room for interpretation
- Important issues with technical Compliance relevance should be **documented** so that an independent third person can quickly understand the topic as well as the decision taken
- All documents need to be prepared and stored properly as most of them **can be relevant documents**
- Our **checklist** represents a possible approach for you to document potential risks

This means for you

- ✓ Document all relevant facts for the evaluation of the topic and the result
- ✓ Formulate short and clear statements
- ✓ Stick to the facts
- ✓ Avoid speculations, especially when the involved parties are no experts
- ✓ Stick to objective evaluations based on facts and your know-how
- ✓ Choose your words carefully and ensure that the message has a clear meaning, is specific and is written in an appropriate tone
- ✓ Use clear and comprehensive technical vocabulary
- ✓ Point out and do not hide any relevant risks related to technical Compliance
- ✓ Create transparency on cyber security and data protection risks and threats

Mercedes-Benz



WE LOOK FORWARD TO CONTINUING OUR
SUCCESSFUL COLLABORATION WITH YOU!

